



*The Painless Way to a Paperless Office*

FOR IMMEDIATE RELEASE

Press Contact:  
Ellen Rothschild  
800-686-7577 x1102  
[efrothschild@digiscribe.info](mailto:efrothschild@digiscribe.info)

**Digiscribe Deepens FileBound Dedicated Technical Support Expertise**  
*Two Additional Document Management Engineers Become Certified on FileBound Software*

**Elmsford, New York** – October 23, 2012 – [Digiscribe International](#), provider of document scanning services, document management solutions and workflow automation software throughout the New York Metro area today announces that two more members of the Digiscribe technical support team have been trained and certified in [FileBound® Document Management software](#). This brings the total number of certified FileBound Professionals at Digiscribe to five and the total number of certified FileBound Engineers to three.

Certification as a FileBound Engineer involves a full week of training that covers the following:

- Designing and configuring a FileBound system to solve different office automation and document management problems
- Using the Workflow Process Designer to create [workflow processes](#)
- Installing and troubleshooting a FileBound solution, which covers the FileBound server and MS SQL2008 R2 and SQL Express for the FileBound database

Having fully trained and certified document management professionals as part of their dedicated FileBound technical services team reflects Digiscribe's commitment to offering the highest quality professional services and technical support for FileBound users. These professional services include designing workflow and providing installation, integration and training for FileBound's full line of document management software and cloud-based solutions.

According to Rex Lamb, CEO of Marex (the developer of FileBound software), "Our top priority is working with leading solution providers like Digiscribe to share the knowledge they need to successfully help organizations implement FileBound solutions that automate their processes and improve the way they manage documents and information."

"After completing this intense level of FileBound training, our technical support team now has the strongest understanding of how to design and implement document management and workflow automation for our clients throughout the Northeast," commented [Mitch Taube](#), Digiscribe President. He goes on to say, "Every Digiscribe client has unique office automation and document management needs. Our capability to create a robust, customized FileBound solution for each client is key to improving their business process efficiency throughout their organization."

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**About FileBound**

FileBound is developed and distributed globally by Marex Group, Inc., a dynamic, privately held corporation with business interests in the document management industry. Marex Group develops, delivers and supports solutions focused on innovation, with a commitment to excellence and affordability. FileBound solutions can be deployed locally, outsourced as an On-Demand SaaS solution or deployed in the form of a network appliance. For more

information, visit [www.filebound.com](http://www.filebound.com).

**About Digiscribe**

Digiscribe implements cost-effective document scanning and document management services that help businesses of all sizes, non-profit organizations and medical offices operate more efficiently, reduce costs and go green. Digiscribe's services include; document scanning, e-forms, online document management services, outsourced mailroom services, workflow automation, full-text OCR, e-mail management, business process outsourcing, document imaging software and box & media storage. Digiscribe is a WCA APEX Award recipient, a third year recipient of Digitech Systems' Document Management Software Circle of Excellence and one of the largest resellers of ImageSilo and PaperVision Enterprise electronic content management software in the NY metro area. For more information, visit [www.digiscribe.info](http://www.digiscribe.info).

For more information call 800-686-7577 x1102, email Ellen Rothschild at [efrothschild@digiscribe.info](mailto:efrothschild@digiscribe.info) or visit [www.digiscribe.info](http://www.digiscribe.info).

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